

September 3, 2003

51 Jeryl Street
Eatontown, NJ 07724

Mark Conlon, Claims Analyst
Allstate Insurance Company
P.O. Box 671
Lambertville, NJ 08530

Dear Mr. Conlon,

Thank you and Allstate for your effort and professionalism in the way you handled the oil remediation project at our home.

We would also like to express our appreciation for your selecting G.W.S. Contractors for the oil remediation work. The job was accomplished in a very efficient manner. Gary Schurig, Eric Davis and the crew were always approachable and willing to assist us with any questions or concerns that we had along the way. They were courteous, efficient, and made sure things were as tidy as possible at the end of each workday. Eric kept in continued contact with us to make sure our needs were met and to determine if we were satisfied with the work.

The nature of oil clean up is very disruptive, but G.W.S made the process more bearable. The company showed great expertise in handling the job as well as dealing with the homeowner in a most sincere and courteous way. All along, we felt that we were in good hands because of the company's experience in this field. Throughout the job, they made every effort to inform us about the clean up process and most importantly made the experience as pleasant and comfortable as possible. It is clear that they are very good at what they do; as was shown in their professionalism and workmanship.

The job has been completed and the house and the property have been fully restored. We cannot say enough about G.W.S. contractors and would not hesitate to recommend them.

Sincerely,

Peter & Lori Magoulas

cc: E. Davis