

TO: MR. DENNIS J. BODNER

I AM WRITING THIS LETTER IN RECOGNITION OF THE FOLLOWING EMPLOYEES: GARY TAYLOR
I LIVE IN A 12'X70' MOBILE HOME. WHICH I OWN OUT-RIGHT. HOWEVER I RENT THE LOT THAT IT SITS ON. IN DECEMBER OF 2002 I NOTICED THE OIL TANK WAS LEAKING KEROSENE. I IMMEDIATELY CALLED MY OIL BURNER MECHANIC AND HE REPLACED THE OLD TANK WITH A NEW TANK. YOUR COMPANY WAS CONTRACTED TO DO THE CLEAN UP WORK. I NOTICED HOW EFFICIENT THESE MEN WORKED TO CLEAN UP THE SPILL. THE BACK HOE AND FRONT END LOADER WERE USED EXPERTLY TO REMOVE THE CONTAMINATED SOIL. AFTER THE WORK WAS DONE, THE REASSEMBLY OF MY LOT LOOKED LIKE IT WAS NEVER DISTURBED. I AM GOING TO WRITE A LETTER OF APPRECIATION TO MY INSURANCE COMPANY.

THANK YOU SO MUCH

Robert L. Gregory